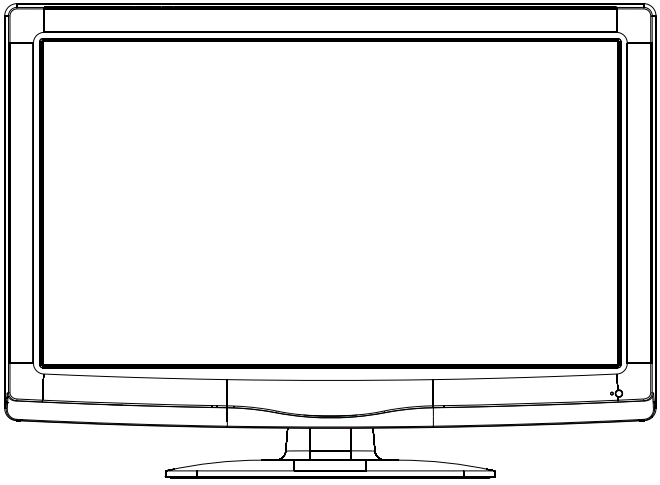
MSDV3211-O3
32" (81cm) HD READY LCD Television



# USER MANUAL

Thank you for purchasing this LCD TV. Before connection and operation of this product please read the manual carefully and completely.

Please keep this manual for future reference.

N294

Should you encounter any problems, please contact the help line before you return this product back to the place of purchase.

**Contact our Toll Free Warranty Support Help Line**

# 1300 366 144

Email: warrantyhelp@awa.com.au

Visit our web site for FAQ's or request for service

www.awa.com.au

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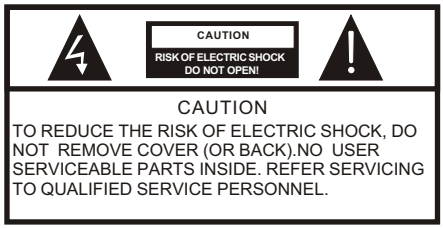
## IMPORTANT SAFETY INSTRUCTION

1) Read these instructions.
2) Keep these instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with dry cloth.
7) Do not block any ventilation openings, install in accordance with the instructions.
8) Do not install near any heat sources such as radiations, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Do not defeat the safety purpose of the polarized plug. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10) Protected the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11) Only use attachments/accessories specified by the manufacturer.
12) Unplug this apparatus during lighting storms or when unused for long periods of time.
13) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
14) Mains plug is used as the disconnect device, the disconnect device shall remain readily operable.
15) The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloth, curtains, etc.
16) No naked flame sources, such as lighted candles, should be placed on the apparatus.
17) Attention should be drawn to the environmental aspects of battery disposal.
18) The use of apparatus in moderate climate.
19) The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.


CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN!
CAUTION
TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

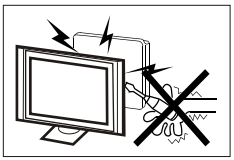
The symbol indicates that dangerous voltages constituting a risk of electric shock are present within this unit.

The symbol indicates that there are important operating and maintenance instructions in the literaturaccompanying this unit.

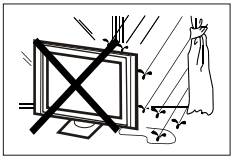
**WARNING:**
To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

**WARNING:**
The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.

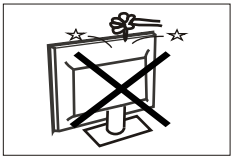
This symbol indicates that this product incorporates double insulation between hazardous mains voltage and user accessible parts. When servicing use only identical replacement parts.



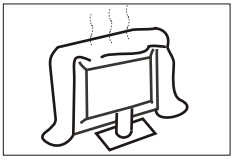
High voltages are used in the operation of this television receiver. Do not remove the cabinet back from your set.
Refer servicing to qualified service personnel.



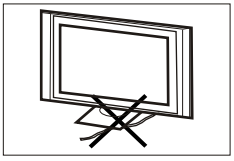
To prevent fire or electrical shock hazard, do not expose the television receiver to rain or moisture.



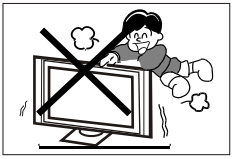
Do not drop or push objects into the television cabinet slots or openings. Never spill any kind of liquid on the television receiver.



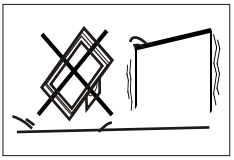
Do not block the ventilation holes in the back cover.
Adequate ventilation is essential to prevent failure of electrical components.



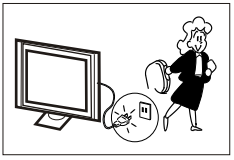
Do not trap the power supply cord under the television receiver.



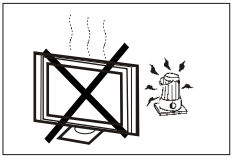
Never stand on, lean on, or suddenly push the television or its stand. You should pay special attention to children. Serious injury may result if it falls.



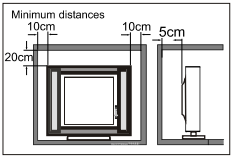
Do not place your television on an unstable cart, stand, shelf or table. Serious injury to an individual, and damage to the television, may result if it falls.



When the television receiver is not used for an extended period of time, it is advisable to disconnect the AC power cord from the AC outlet.



Avoid exposing the television receiver to direct sunlight and other sources of heat. Do not stand the television receiver directly on other products which give off heat, e.g. video cassette players and audio amplifiers. Do not place naked flame sources, such as lighted candles on the television.




If the television is to be built into a compartment or similar enclosure, the minimum distances must be maintained. Heat build-up can reduce the service life of your television, and can also be dangerous.

CAUTION
Never tamper with any components inside the TV, or any other adjustment controls not mentioned in this manual.
All LCD-TVs are high voltage instruments. When you clean up dust or water drops on the LCD PANEL or CABINET, the power cord should be pulled out from the receptacle, then wipe the TV with a dry soft cloth. During thunder and lighting, unplug the power cord and antenna cord to prevent damage to your TV. All repairs to this TV should only be performed by qualified TV service personnel.

Warning: Change or modifications to this unit not expressly by the part responsible for compliance could void the user 's authority to operate the Equipment.

a. Do not expose to dripping or splashing.
b. No objects filled with liquids, such as vases, shall be placed on the apparatus.
c. The mains plug of this device is used as the disconnect device and shall remain readily accessible and operable.
d. No naked flame sources, such as lighted candles, should be placed on the apparatus.
e. Allow suitable distances around the apparatus for sufficient ventilation. Ventilation should not be impeded by covering ventilation openings with items such as newspapers, table cloths, curtains and such like.

The display panel is a very sensitive and high technology product, giving you finely detailed pictures. Occasionally, a few non-active pixels may appear on the screen as a fixed point of black, blue, green or red. Please note that this does not affect the performance of your product. These pixels shall not be regarded as a failure.

About After- Image
The extended use of fixed image programme material can cause a permanent after - image on the screen.
This background image is viewable on normal programs in the form of a stationary fixed image.
This type of irreversible screen deterioration can be limited by:
A. Reduce the brightness/contrast setting to a minimum viewing level.
B. Do not display the fixed image for extended periods of time.
C. Turn the power off when not in actual use.

Important Information Regarding Use of Video Games, Computers, Captions or Other Fixed Image Displays.
Do not allow a still picture to be displayed for an extended period, as this can cause a permanent after-image to remain on the screen.

Examples of still pictures include logos, video games, computer images, teletext and images displayed in 4:3 mode.

CAUTIONS:
The permanent after-image on the screen resulting from fixed image use is not an operating defect and as such is not covered by the warranty.
This product is not designed to display fixed images for extended periods of time.

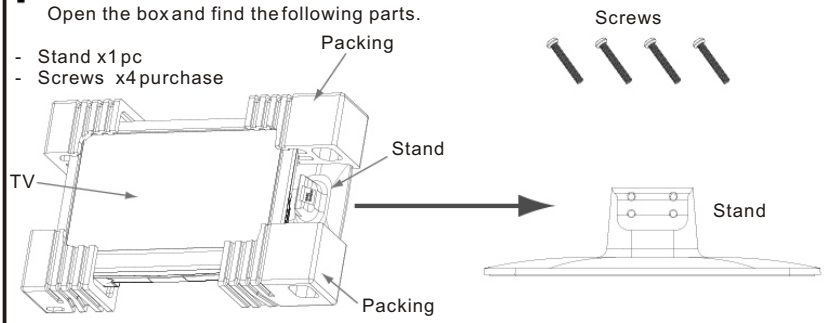
## STAND INSTALLATION GUIDE

This STAND INSTALLATION GUIDE is provided to help you easily install the stand .Please carefully follow Step 1 through Step 3.

### 1 Open the box and find the parts

Open the box and find the following parts.

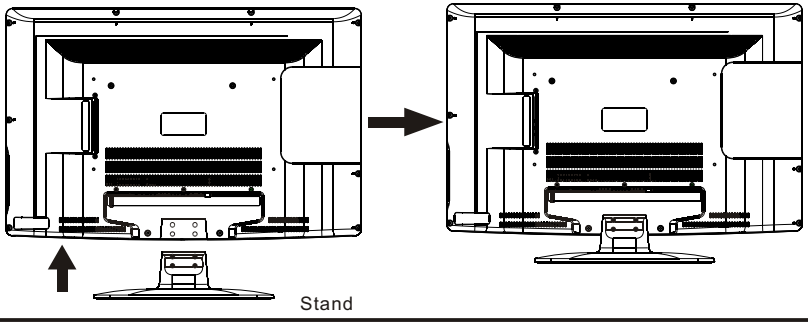
- Stand x1 pc
- Screws x4 purchase




### 2 Place the Stand on the TV

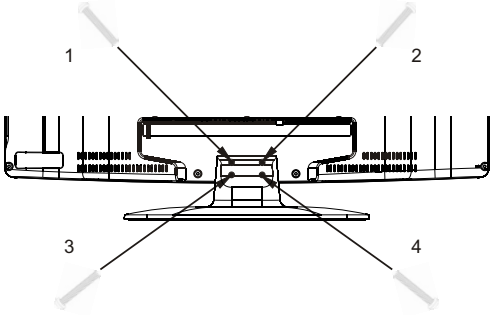
1. Place the TV with the display side down on the table or the desk (flat surface).

2. Place the Stand on the TV as shown below.



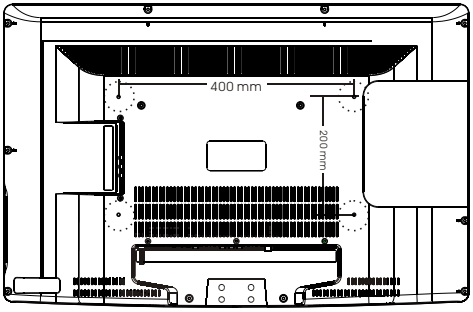

### 3 Secure the Stand to the TV

Secure the Stand to the TV by using 4 pcs Screws.



For wall mounting with the optional bracket, please read the following instruction and the bracket instruction. Make sure qualified service personnel perform the operation.
DICK SMITH bears no responsibility for improper mounting that results in accident or injury.

**Wall Mounting Holes Spacing and Location**

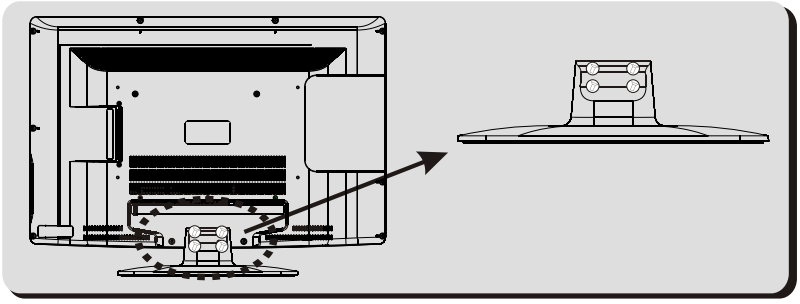



4 Wall mount M4 Screws

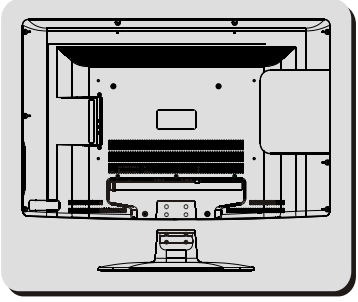
**Base Stand Disassemble Illustration**

How to remove the stand from the TV

(The LCD Display is very fragile, and must be protected at all times when removing the base stand. Be sure that no hard or sharp object, or anything that could scratch or damage the LCD display, comes into contact with it. DO NOT exert pressure on the front of the unit at any time because the screen could crack.)



1.Use the screwdriver to remove 4 screws from the screw location.



2.Remove the base stand from the Main body.

## ACCESSORIES

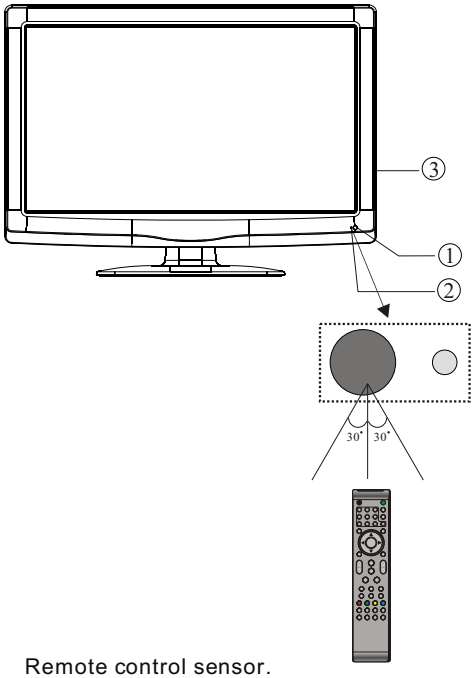
AC Power Cord.....1

Infrared Remote Control.....1

User's Manual .....1

Battery(AAA).....2

## FRONT PANEL



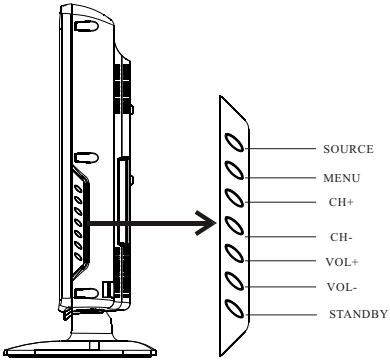

1: Remote control sensor.

2: Indicator LED: GREEN ○ POWER ON.

RED ● STANDBY.

3: Key board.

## KEY BOARD



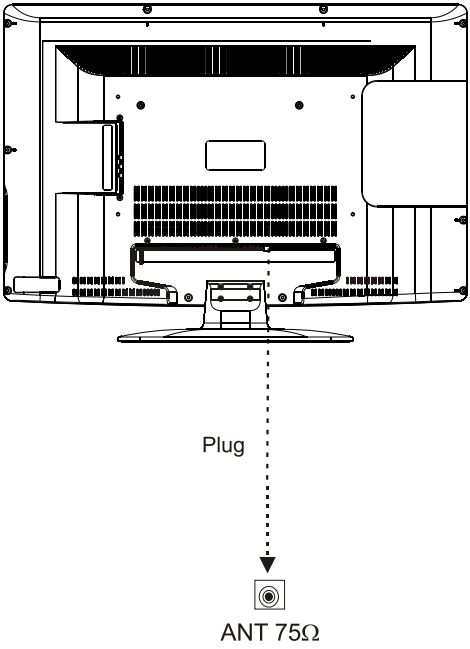

1. **SOURCE**:
   Display the input source menu.
2. **MENU**:
   **D**isplay main MENU.
3. **CH+/CH-**
   In TV mode，press "CH+" or "CH-" to change the channel up and down.
   In MENU mode, press "CH+" or "CH-" to select items .
   In standby mode, press "CH+" or "CH-" to turn on the TV.
4. **VOL+/VOL-**
   Adjust sound level.
   In MENU mode, press "VOL+" or "VOL-" to adjust the item that you selected.
5. **STANDBY**
   Press this button to turn the unit ON from STANDBY mode.
   Press it again to turn the set back to STANDBY.

## REAR PANEL

All the terminals are(from left to right):
AC POWER SOCKET, HDMI2 input, HDMI1 input, YPbPr input, AV1, Rear Audio input, PC AUDIO input, AV output, VGA, ANTENNA SOCKET.

Note: 1.AV1 and YPbPr share the Rear Audio input channel.
2.When HDMI1 port get DVI signal, the audio signal receives from the PC Audio channel.

## ANTENNA CONNECTION




Note:
Aerial connections:IEC(female).
Input impendance:75Ω unbalanced.

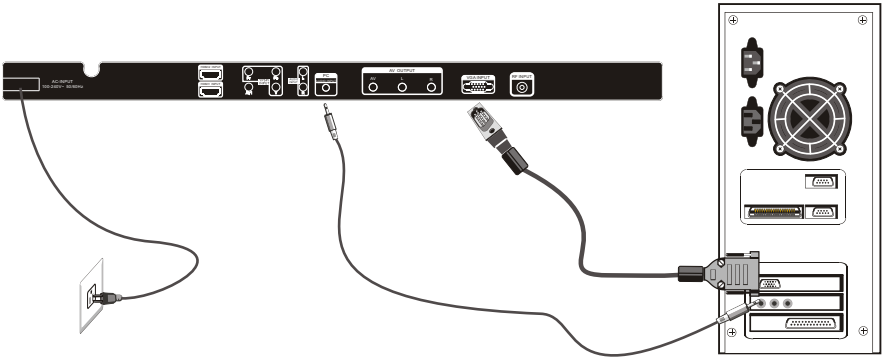
## CONNECTING TO PC

STEPS:

Be sure both the TV and computer are set to Power off.

1.Connect VGA and audio cable.
2.Connect the power cord.
3.Power on the TV, switch the input source to VGA mode.
4.Power on the PC.

This sequence is very important.



## PC PRESET

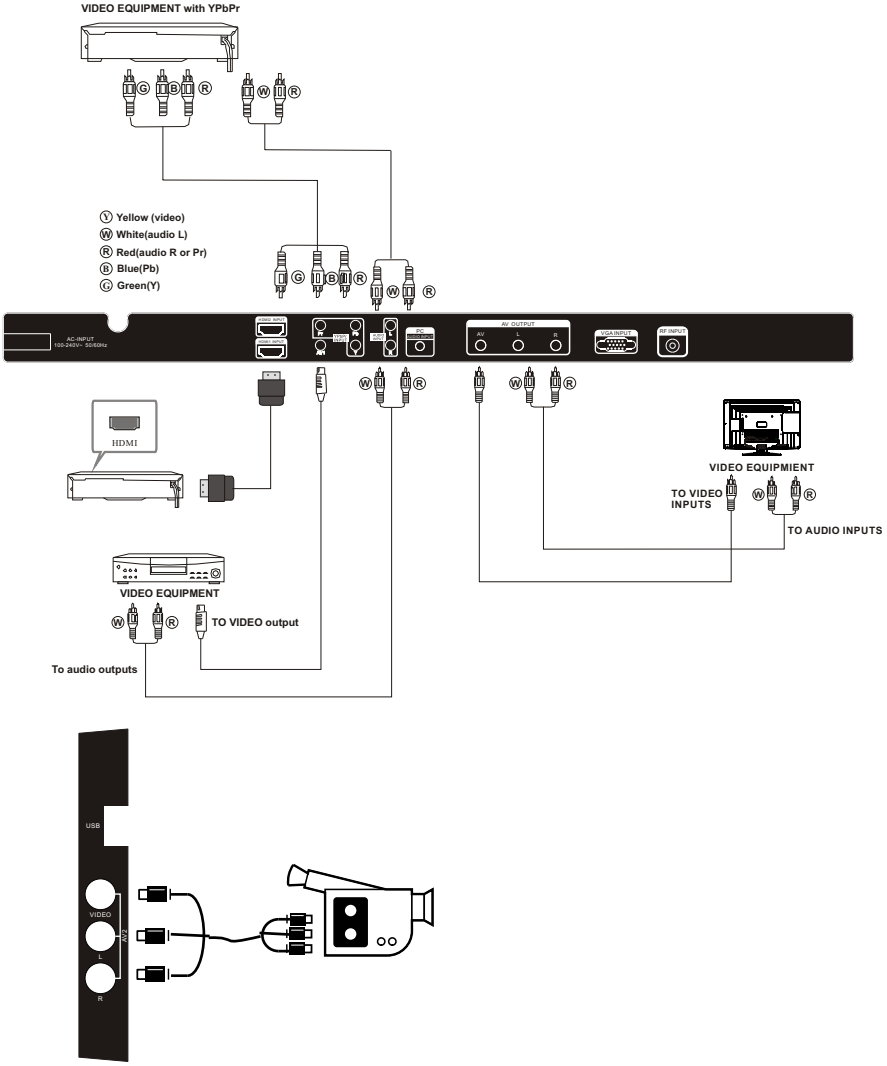
### PRESET MODE

| | RESOLUTION | V.Freq.(Hz) | H.Freq.(KHz) |
|---|---|---|---|
| 1 | 720*400 | 70 | 31.47 |
| 2 | 640*480 | 60 | 31.47 |
| 3 | 800*600 | 56 | 35.156 |
| 4 | 800*600 | 60 | 37.88 |
| 5 | 800*600 | 72 | 48.08 |
| 6 | 1024*768 | 60 | 48.36 |
| 7 | 1024*768 | 70 | 56.48 |

## CONNECTING TO AV EQUIPMENTS

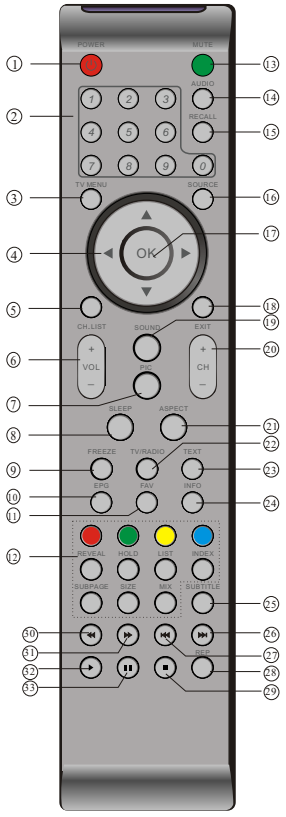
This TV provides two group of AV, one group of YPbPr for convenient connectionto VCR, DVD or other video equipment. Please refer to the owner's manual of the equipment to be connected as well.

You can use the input terminals on TV set rear as follows.

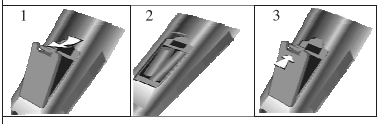



It can be connected to the following appliances: VCR, multi disc player, DVD, camcorder, video game or stereo system, etc.....
YPbPr can support these video formats:480i,576i,480p,576p,720p,1080i.

## REMOTE CONTROL




**Insert Batteries Into the Remote Control**




1. Remove the battery cover.
2. Inserting the 2 AAA 1.5V batteries making sure the polarity (+ or -) of the batteries matches the polarity marks inside the unit.
3. Mount the battery cover. Replace with new batteries when the TV set begins to show the following symptoms: Operation is unsteady or erratic. Sometimes the TV set does not function with Remote Control Unit.

Remark:

1) Alkaline Battery Recommended.

2) Remove batteries when they are exhausted or if the remote control is not to be used for Long time.

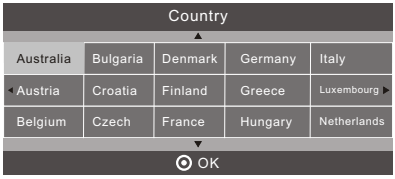
1:**POWER**:Press to turn the unit on or off.
2:**NUMERIC KEY**:Press for direct access to channels.
3:**TV MENU**:Press to display TV Main Menu.
4:**CURSOR**:Press to scroll through the Menu.
5:**CH.LIST**:Press to display the channel list.
6:**VOL+/-** :Press to adjust the sound level.
7:**PIC**:Press to switch between picture modes.
8:**SLEEP**:Press to set Sleep Timer.
9:**FREEZE** :Press to freeze the picture you are watching.
10:**EPG**:Press to display the 7 Day Electronic Program Guide for information on the show you are watching.
11: **FAV**:Press to access your favourite channels list in TV or DTV mode
12:**TELETEXT KEYS**:Refer to next page.
13:**MUTE**:Press to disable or enable the sound output.
14: **AUDIO**:Press to change the available audio /language for the program you are watching.
15: **RECALL**:Press to return to the previously viewed channel.
16: **SOURCE**:Press to display the Input Source List.
17: **OK**:Press to confirm Menu selections.
18: **EXIT**:To exit the main menu, press the Exit Button or to cancel setting selections.
19: **SOUND**:Press to switch between the sound modes.
20: **CH+/CH-**:Press to scroll through your Channel List.
21: **ASPECT**:Press to change the picture aspect ratio.
22:**TV/RADIO**:Press to switch between TV and Radio modes.
23: **TEXT**:Press to enter or exit TELETEXT mode.
24: **INFO**:To display the program information of the show you are watching, press the Info Button.
25: **SUBTITLE**:To turn on Subtitles press the Subtitle Button in DTV mode.
26: **SKIP FORWARD**:Press to skip the next file or track in USB Mode.
27: **SKIP BACKWARD**:Press to skip the previous file or Track in USB Mode
28: **REP**:In USB mode,select Repeat mode.
29: **STOP**:Press to Stop play in USB Mode.
30: **REWIND**:Press to rewind play in USB Mode and Timeshift Mode.
31: **FAST FORWARD**:Press to Fast Forward play in USB mode or Timeshift Mode.
32:**PLAY**:Press the Play Button in USB Mode or Time Shift Mode to begin or continue Playback.
33: **PAUSE**:Press the Pause Button to pause play in Time Shift or USB Mode or pause recording in Record Mode.

## TELETEXT

Teletext is an information system broadcast by certain channels which can be consulted like a newspaper. It also offers access to subtitles for viewers with hearing problems or who are not familiar with the transmission language (cable networks, satellite channels, etc.)

| Press: | You will obtain: |
|---|---|
| TEXT | This is used to call or exit teletext modes. The summary appears with a list of items that can be accessed. Each item has a corresponding 3 digit page number. If the channel selected does not broadcast teletext, the indication 100 will be displayed and the screen will remain blank (in this case, exit teletext and select another channel). |
| SELECTING A PAGE | Enter the number of the page required using the 0 to 9 up/down. Example: page 120, enter 120. The number is displayed top left, the counter turns and then the page is displayed. Repeat this operation to view another page. If the counter continues to search, this means that the page is not transmitted. Select another number. |
| DIRECT ACCESS TO THE ITEMS | Coloured buttons correspond to the colours at the bottom of the screen. The 4 coloured keys are used to access the items or corresponding pages. The coloured areas flash when the item or the page is not yet available. |
| INDEX | This returns to the contents page (usually page 100). |
| SUB PAGE | Certain pages contain sub-pages which are automatically displayed successively. This key is used to stop or resume sub-page acquisition. The indication appears top left. |
| HOLD | To freeze the page. |
| REVEAL | To display or hide the concealed information (games solutions). |
| LIST | The user can set four favourite pages to be directly linked to the four color keys. While list mode is activated, it is not possibility to use TOP or FLOF navigation with the colour keys. The favourite page numbers should be stored and restored to/from nonvolatile memory for each channel by the system software. |

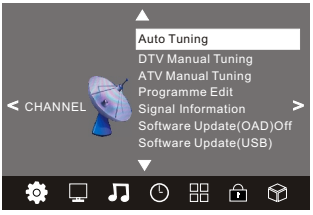
## Installation Guide




This screen only appear when the TV first time turn on or reset to factory settings.You can choose language and country, auto tuning programs .And after tuning the screen will skip to the first DTV program.

### 1.CHANNEL MENU

The first item of the MENU is channel menu( for TV or DTV source only).

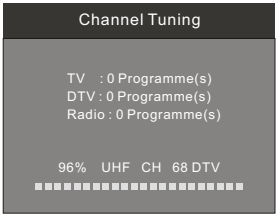



You can search channels and edit programs here.

**1).Auto tuning:**

Search all the channels automatically(you can select ATV and DTV)

Pls press ◄►▼▲ to select country at first , then press OK button to start auto tuning .



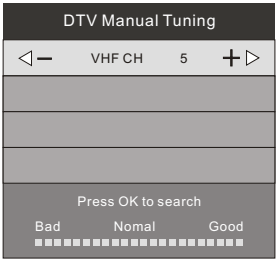

**NOTE:**

All the channels including ATV, DTV and Radio can be tuned at once, if the Tune Type is DTV+ATV.
All the stored channels will be deleted after auto tuning is carried out.

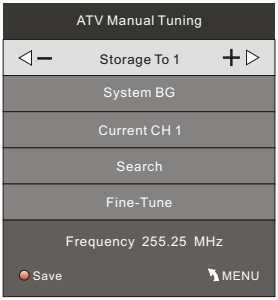
After auto tuning , the channel will skip to the first DTV channel.

**2).DTV Manual tuning:**
You can select a DTV channel then find the program in this channel.
Pls press ◀ ▶ to select the channel , then press OK to search the programs .

**NOTE:**
Bad Normal Good means signal intensity.




**3). ATV Manual tuning :**
You can change the sound system to search the analog TV channels and fine tune the channels , then storage the channels you selected.




**NOTE:**

Press teletext red button to store the channels after manual tuning.

4). **Program edit:**
You can Delete ,Rename ,Move, Skip , FAV any programs.

**Delete**
Press teletext red button, the program in the cursor will delete.

**Rename:**
Only can rename ATV programs.
Move the cursor to the program, press teletext green button to rename the program.
Press ▼▲ to choose the character. Press ◀ ▶ to move the cursor .
Press MENU button to exit edit , Press EXIT to exit the menu.
Note: ATV programs name only can be 5 characters, DTV programs name can be 25 characters.

**Move**
Move the cursor to the program, press yellow button, then you can input the number of position, press OK, the program will be moved.

**Skip**
Press ▼▲ to choose the program, press teletext blue button to skip this program, The ⃠ will show on the right side of the program .
Choose the skipped program, press blue button again , you can cancel the skip ,The ⃠ will disappear .

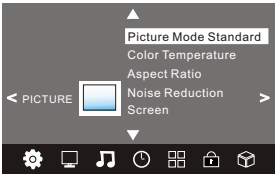
### Favourite

Press ▼▲ to choose the program , press FAV button , it will show ♥ on the right side of the program.Choose the FAV program , press FAV button again , you can cancel the FAV, ♥ will disappear .

Once your favorite group is created, you can press the FAV key to quickly access your favourite channel.

## 2. PICTURE MENU

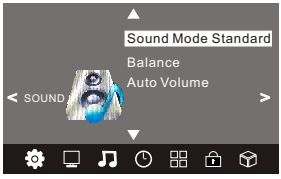
The second item of the MENU is PICTURE MENU. You can adjust picture effect here, such as contrast, brightness, etc.
Press OK to move, press OK to adjust.



**NOTE:**
1).Tint is available in NTSC system only.
2).There are four color temperature modes can be selected medium, warm, cool,user
3).Screen is available in PC mode only which, can adjust Horizontal position, vertical position, size and phase.

## 3.SOUND MENU

The third item of the MENU is the SOUND MENU.
You can adjust the sound effect here such as treble, bass, balance etc.
Press ▼▲ to move, press OK to adjust.




**Note:**
Auto volume: only available when the input signal volume is too large or distortion.

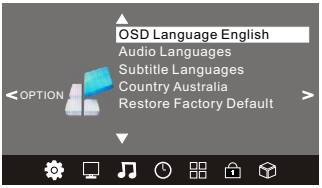
## 4.TIME MENU

The forth item of the menu is the TIME MENU You can adjust the clock, power on/off time, sleep time etc
Press ◀ ▶ to move, press OK to adjust

**NOTE:**
Within 15 minutes there is no signal, the TV will auto sleep, if Auto Sleep is set ON. The clock time can be set from the DTV system.

## 5.OPTION MENU

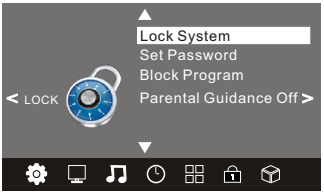
To enter the Option Menu, press MENU button and the press◀ or▶ buttons to select the Option Menu. Once in Option Menu, press▼ or▲ buttons to select the settings you wish to adjust. Press MENU button to return to the Main Menu.




INOTE:
Restore factory default will clear all the programs and password.

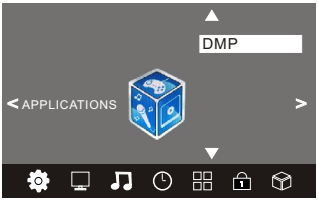
## 6.LOCK MENU

To enter the LOCK Menu, press MENU button and then press ◀ or ▶ buttons to select the LOCK Menu. The default password is 6666.
Please set a new password to so it is easy to remember. Follow the on screen steps to set.

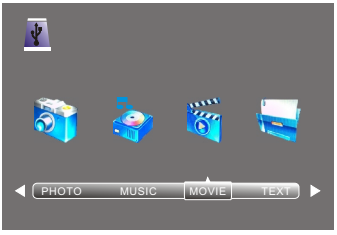



### 7. APPLICATIONS MENU

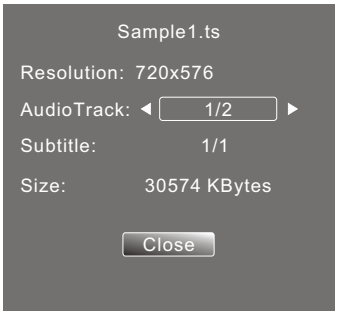
To enter the Applications Menu, press MENU button and then press ◀ or ▶ buttons to select the Applications Menu. This is where you will be able to view and play your USB files.




Press the OK button to enter the DMP Menu.

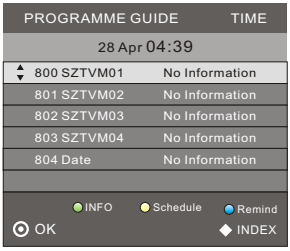



The supported formats are as below:
Photo: JPEG, BMP, PNG
Music: MP3
Movie: AVI, MP4, MKV
Text: TXT




## 8.EPG Menu(Electronic Program Guide).

The EPG Menu is used to look at what is being broadcasted in DTV or Radio modes. Press the EPG Button to access the EPG Menu. You will receive detailed program information of the channel you are currently watching as well as the 7 Day Program guide.

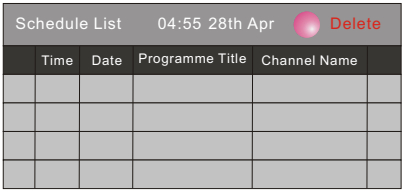



1. INFO

Use to select a program and then press the Green Button or INFO key to display the highlighted program's information.

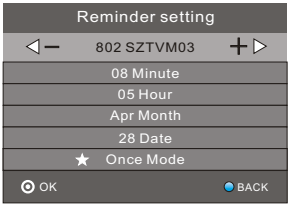
2. Schedule

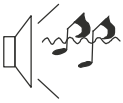
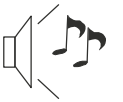
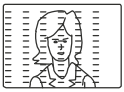
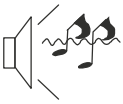
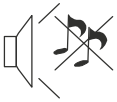
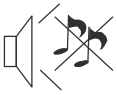
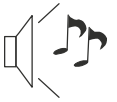
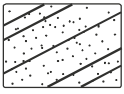
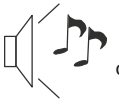
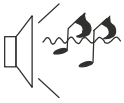
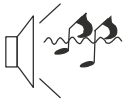
Press the teletext yellow key, It can list all the reminder schedule, press ▼▲ to choose the list, press red key DELETE to delete the schedule list, Press EPG to return to EPG menu.




3. Remind

Press the Blue Button to book a program for future viewing and add to the schedule list.



| Trouble phenomenon Symptom | | Inspection Check |
|---|---|---|
| Picture | Audio | |
| Snow |  Noise | antenna position, direction or connection |
| Ghost |  Normal audio | antenna position, direction or connection |
|  Interference |  Noise | electronic equipment,car/ motorcycle,fluorescent light |
| Normal Picture |  Mute | Volume(check if mute is activated or if the audio system connections are not correct) |
| No picture |  Mute | Power cord is not inserted<br>Power switch is not opened<br>Contrast and brightness/volume setup<br>Press standby key on the remote control for inspecting |
| No colour |  Normal audio | Colour control |
|  Picture breaking up |  Normal audio or weak | retune channel |
| No colour |  Noise | TV system |
| Mosaic |  Unnormal | Antenna Loose |

| | |
|---|---|
| **LCD :** | |
| Viewing Picture Size(diagonal) | 32"(81cm) |
| Resolution | 1366x768 |
| Aspect Ratio | 16:9 |
| Display colours | 16.7M |
| Brightness | 420 CD/$M^2$ |
| Contrast ratio | 3000:1 |
| Response time | 6.5 ms |
| Viewing angle | 178° (H)/178° (V) |
| **TV:** | |
| TV system | Digital TV: DVB-T<br>Analog TV: PAL/SECAM |
| DVB-T decode | Audio: MPEG2 Audio Layer I&II<br>Video: MPEG2 Transport MP@HL |
| DVB-T de-modulation | Demodulator : COFDM<br>OFDM Mod.: 2K, 8K FFT, SFN and MFN<br>Packed Carries: 2K/8K<br>Guard Interval: 1/4, 1/8, 1/16, 1/32 |
| **Terminals:** | |
| Analog RGB(VGA) Input | 1 |
| Rear HDMI Input | 2 |
| Rear Composite Video Input | 1 |
| Rear Audio Input | 2 |
| Y Cb(Pb) Cr(Pr) Input | 1 |
| Side Composite Video Input | 1 |
| Side USB | 1 |
| Rear Composite Video Output | 1 |
| Analog Audio Output | 1 |
| **Others:** | |
| Input Power Voltage | 100V-240V~ 50/60Hz |
| Power consumption | 135W |
| Audio Output Power（THD≤7%） | 2x8W |

# Product Warranty

**Subject to the warranty repair conditions below, in addition to any applicable statutory warranties this product is warranted for 3 years from the original date of purchase covering both parts and labour.**

The benefits conferred by this warranty are in addition to and not in derogation of all rights and remedies in respect of this product which the consumer has under the Trade Practices Act and other State and Territory laws.

**Warranty Repair Conditions**

**A.** This Product Warranty only applies provided the product:-
- Has been purchased in Australia and sold by Authorised Distributors or Dealers and only where the products are used and serviced within Australia
- Is taken for service when required to an Authorised Service Agent, together with written instructions indicating specific problem or function requiring investigation.
- Has valid proof of purchase and presented when warranty service is requested.
- Has only been used in a domestic application.
- Has been installed and operated in accordance as noted in the operating instructions under normal use and reasonable care (in the opinion of the Service Centre).
- Has not been damaged by the use of accessories which in the opinion of the Service Centre are defective or incompatible with the product.
- Has not been tampered with or repaired (including unauthorised alterations) by anyone other than the AWA Service Centre or an Authorised Service Centre.

**B.** This Product Warranty does not cover:-
- Damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accidental damage, misuse, neglect, build-up of dirt or dust abuse, wear and tear, maladjustment of customer controls, mains supply problems, thunderstorm activity or Acts of God, pixel error, infestation by insects or vermin, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
- Mileage or travelling time in respect of service outside the authorised AWA Service Centre nor pick up and delivery cost incurred.
- Service calls arising from failure to correctly operate the product or to observe noted instructions, or repair which reveals the product is in normal working order.
- Cabinet parts, user replacement batteries or leads unless the defective items are reported at the time of purchase.

**C.** Service calls only apply to Television display devices (CRT, LCD, Plasma) with screen sizes greater than 59cm in the major metropolitan areas of Australia or the normal operating areas of the nearest Authorised Service Centers.

**D.** Requested service visits to the customer premises will be made during normal working hours of the customary working week upon request by the customer. Where such a visit is made on a day arranged by the customer and the service technician is unable to obtain access to the product, the Service Centre will be entitled to make a separate charge for service call fee, time and distance travelled.

**E.** The AWA Service Centre and its Authorised Service Centres may charge for work done where the product is found to be in good working order. Example, charges may be made where the problem is found to be due to incorrect setting of customer controls, use of poor associated equipment (e.g. poor antenna systems) or the inability of the product to operate with faulty or incompatible equipment.

**F.** If the product is sent to an Authorised Service Centre, the owner is responsible for the cost of transport to and from the Service Centre. In addition, the product is at the owners risk while in transit to and from the authorised Service Centre.

**G.** No person is authorised to make or give any assertions, statements or undertakings, whether expressed or implied about the product other than or additional to the terms of this warranty.

**Please read instruction manual carefully**
Should you encounter any problems?

## Please contact Telefix for Warranty Support
## 1300 366 144

Email: warrantyhelp@awa.com.au

The original proof of purchase must be kept and produced for service requirements under this Product Warranty.